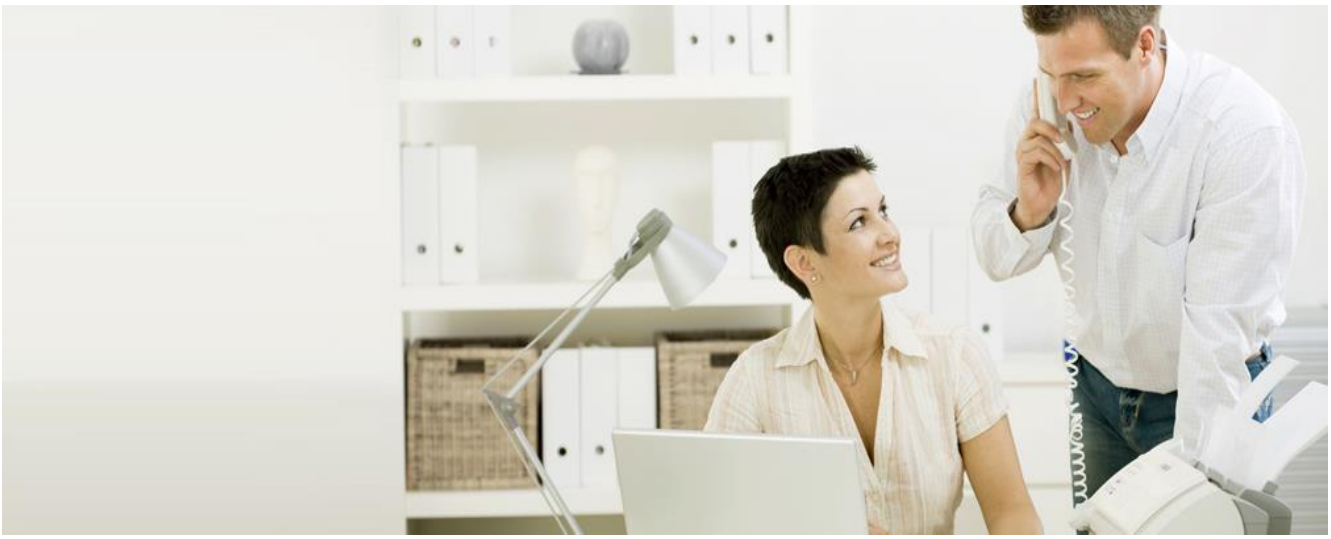
INDEPENDENCE LIGHT & POWER
TELECOMMUNICATIONS

Hosted PBX from Indytel



Upgrade Your Communications Service

Are you ready to upgrade your communications services? Our hosted IP PBX brings a big-business phone system to you at a lower cost - and it's easy to use and easy to manage. Using the latest voice-over-internet technology on our state-of-the-art network, you can efficiently use just one internet connection for all your voice and data communications needs without the need to set up and maintain your own telephone server.

Premium Service Levels

Whether you're a small "mom 'n' pop" shop or a growing small or medium business, we have the right solution to fit your company's needs. Our service delivers you a powerful, full-featured, business-class phone system without the cost or hassle of having an on-site system installed. The standard service is packed with useful calling features such as business class phones, short code dialing, lines and numbers that appear on multiple phones, call pick-up groups, unified mailboxes and an attendant console.

Real Business Benefits!

Focus on your business – not your phone system:

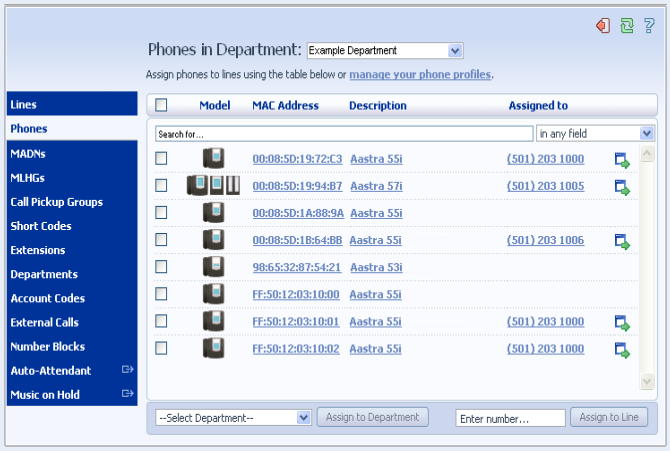
- There's no servers to install, maintain, or occupy space on your premises.
- Your own administrators and users can easily manage and control all features from any web browser.
- You'll never need to run separate networks for voice and data again.
- You'll always have the latest technology. As we release new features they are automatically applied to your phone system without the need for upgrades.

Get the Features You Really Need

- Caller ID, including name and number
- Voicemail to email
- Call forwarding
- Call hold and transfer
- Speed dialing
- Attendant Console
- Call groups and automated routing

Take control

Through our easy-to-use web portal, you have complete control over how your phone system is set up and used. Easily make changes to your Multi-Line Hunt Groups or Multiple Appearance Directory Numbers, enable/disable phone settings such as call forwarding, short dial codes, sequential and simultaneous ringing, and much more. Our Hosted IP PBX service allows for a central administrator such as an office manager or secretary to change settings on phone lines for the entire business group and for individual users to have the same easy-to-use control over their own extensions and IP phones.



Integrate Branch Offices, Remote Workers and Telecommuters

The way people work is changing. In addition to their usual office, people are working from home and on the road: they need access to all their voice and data services from anywhere. Add in the CommPortal Communicator tool and you can extend services such as voice, video, presence and instant messaging to your PC, to the web and to mobile handsets – it's ideal when your team members are working from home, on the road or just on the go. As an individual user, you could:

- Use your mobile phone and PC just like an office extension.
- Seamlessly link your contacts on desktop, web and mobile.
- Prioritize who can reach you, where, when and on which device and which number.
- Receive all your voice and fax messages in a single mailbox. Convert voice messages to text.
- Dial with a single click.

Choose the features that fit your needs:

Company-wide available features

- Attendant Console (hardware or software-based)
- Auto Attendant
- Automated Call Distribution (ACD)
- Shared Line Appearance
- Multiple Appearance Directory Number (MADN)
- Call Pickup Groups
- Multi-Line Hunt Groups
- Skills-based call routing
- Business Group Dialing Plan
- Find Me Follow Me
- Selective Call Rejection
- Anonymous Call Rejection
- Screening List Editing
- Special Intercept Announcements
- Music on Hold – (Coming soon)
- Click to call (with Desktop Assistant)
- Outgoing Call Blocking
- Mandatory or Optional Account Codes
- Toll Restriction
- Intercom dialing
- Conferencing – (Coming Soon)
- Remote Worker support
- Mobile worker support
- Support for fax and POTS lines – (Coming Soon)
- Web-based administration for easy moves, adds and changes

Individual user available features

- Direct Inward Dialing
- Incoming call manager
- Self-service handset configuration
- Caller ID/calling name (delivery and blocking)
- Call waiting (with or without caller ID)
- Find Me Follow Me (configurable via web portal)
- Do not disturb
- SimRing (simultaneous ringing)
- Distinctive ringing for internal/external calls
- Directed call pick-up
- SIP Call Forking (sending a call to multiple devices)
- Call rejection (anonymous or selective)
- Call forwarding (unconditional, busy, selective, fixed)
- Call park/retrieve
- Voicemail, message-waiting indicator, speech-to-text conversion
- Station-to-station intercom dialing
- Automatic recall (AR) and callback (AC)
- Short codes (group and personal)
- Attendant console (line state monitoring)
- Integration with your PC
  - CommPortal Assistant – PC integration for call control, message management and contact lists. Click to Dial.
  - CommPortal Communicator softphone
- Agent login/logout

We deliver the features your business needs in today's competitive business environment!

BUILT ON METASWITCH

Hosted IP PBX is Built on Metaswitch,
a leading global provider of telecommunications technology.

Contact us today at 319-332-0100