

RESIDENTIAL TELECOMMUNICATIONS MISCELLANEOUS CHARGES & FEES

Additional charges billed on top of monthly Telecommunications charges. Disclosure as required per FCC Television Viewer Protection Act.

- Price listed does not include tax (when applicable) - 6% state sales tax, 1% local option sales tax, and franchise fees.

RESIDENTIAL OPTIONS	PRICE
MISCELLANEOUS CHARGES	
Residential Installation*	\$30.00*
Non-Pay Reconnect	\$20.00
Service Upgrade (office)	NO CHARGE
Returned Check/NSF Fee	\$30.00
Service Call Charge**	\$45.00hr**
After Hours Service Call***	\$75.00hr***
Rural Telecommunications Fee (Customers outside Independence City Limits)	NO CHARGE
Service Activation Fee (any fee may be waived as part of promotional activity or upon discretion of ILPT)	\$20.00
MISCELLANEOUS EQUIPMENT CHARGES	
Coaxial Cable 6ft.	\$5.00
Coaxial Cable Over 6ft.	\$6.00 + \$.15/ft.
Cat 5,6 Cable 6ft.	\$5.00
Cat 5,6 Cable Over 6ft.	\$6.00 + \$.15/ft.
HDMI Cable 6ft.	\$5.00
8 Hour Battery Backup (MTA)	\$25.00
24 Hour Battery Backup (MTA)	\$45.00
8 Hour Battery Backup (ONT)	\$95.00
24 Hour Battery Backup (ONT)	\$205.00
2-way, 4-way Splitter	\$6.00
6-way Splitter	\$12.00
Amplified Splitter	\$55.00
UNRETURNED/DAMAGED EQUIPMENT FEES	
Universal Remote Control	\$6.00
Cable Modem	\$20.00
Wireless Cable Modem	\$69.00
MTA	\$26.50
Wireless MTA	\$20.00
Wireless Router	\$109.00
Wireless Mesh Unit	\$65.00
Indoor ONT	\$300.00
Outdoor ONT	\$300.00
DTA	\$18.00
Basic Set Top Box	\$90.00
DVR Set Top Box	\$219.00
Fiber Jumper	\$45.00

* Waived if more than one Telecommunications service is installed at the same time.

**Charge applies if the issue is found to be with customer owned equipment during business hours 7:00am - 4:00pm Monday - Friday.

** Charge applies if the issue is found to be with customer owned equipment during after hours (after hours is between 4:00pm - 7:00am, Mon. - Fri. and all hours Saturday and Sunday)